The 12 tertiary outcomes

Outcome 1: Learner wellbeing and safety system
Outcome 2: Learner voice

Outcome 3: Safe, inclusive, supportive and accessible physical and digital learning environments
Outcome 4: Learner wellbeing and safety

Outcome 5: A positive, supportive and inclusive environment in student accommodation
Outcome 6: Accommodation, administrative practices and contracts
Outcome 7: Student accommodation facilities and services

Outcome 8: Responding to the distinct wellbeing and safety needs of international tertiary learners
Outcome 9: Prospective international tertiary learners are well informed
Outcome 10: Offer, enrolment, contracts, insurance and visa
Outcome 11: International learners receive appropriate orientations, information and advice
Outcome 12: Safety and appropriate supervision of international tertiary learners

Strategic Goals and Plans for the Pastoral Care of our Students

Goal #1:

To take a "whole of provider" approach (including learners and stakeholders) to ensure that safety systems are in place which provide for the holistic wellbeing of our learners and honours Te Tiriti o Waitangi.

Our Plan:

We will seek to accomplish this goal by ensuring that effective systems and practices are in place, including:

- Recognition and celebration of diverse cultures
- Regular surveys and evaluations
- Health and safety systems
- Pastoral care team
- Student council representation at faculty meetings
- Regular review of practices by staff, faculty and student council

Goal #2

To ensure that the learning environments we provide are safe, inclusive, and supportive.

Our Plan:

We will seek to accomplish this goal by ensuring that effective systems are in place, including:

- Orientation programme

- Opportunities for information sharing and feedback such as forums and Student Council QR Code feedback system
- Social events including International Night where cultures are celebrated
- Vocational Advice
- Committed faculty who provide learner support
- Moodle
- "Buddy" system
- Accessible library

Goal #3

To provide safe accommodation that has a positive, supportive, and inclusive environment.

Our Plan:

We will seek to accomplish this goal by ensuring that effective systems are in place, including:
- Accommodation Agreement
- Complaints Log and Maintenance request forms
- Safety drills/ Emergency Response Guide
- Healthy meals
- Regular flat social times
- Site management

Goal #4

To provide for the wellbeing of our international students, having systems in place to meet their physical, social, spiritual, and mental health needs.

Our Plan:

We will seek to accomplish this goal by ensuring that effective systems are in place, including:
- Pastoral Care for International Students Agreement
- Orientation
- Celebrations of our International diversity
- Community worship, devotions and prayer
- Outings/events
- Care groups
- "Buddy" system